

Victoria Experience

4 Days | 3 Nights Victoria, BC DM-CT YYJEXP

This tour is fully customizable

Immerse in Victoria's unique blend of serenity and adventure! Our tour includes 3 nights of cozy accommodation, an enchanting Butchart Gardens visit, and a day of custom explorations - from whale watching to skywalk adventures. Ideal for families, couples, and explorers alike!

Tour Operates: 01 May 2024 to 31 Oct 2024



Highlights

- **3-Night Stay** Luxuriate in comfort, perfect for unwinding after a day of exploration.
- Butchart Gardens Tour Immerse in 55 acres of floral wonder, a serene retreat for nature lovers.
- Flexible Scheduling Tailor your Butchart experience; enjoy freedom and convenience.
- Cultural Richness Explore Victoria's historic architecture and indigenous heritage.
- Culinary Delights Savor local seafood and international cuisines, a feast for foodies.
- Family Bonding Engage in activities for all ages, strengthening family connections.
- Romantic Escapism Ideal for couples seeking a picturesque, romantic backdrop.

Includes:

- √ 3-nights accommodations.
- ✓ Admissions to Butchart Gardens Tour including return shuttle transfers.
- ✓ Taxes, GST.

For enquiries & bookings, please contact us at

Phone: +1 416 425 8001

Email: sales@dmci.ca



Day 1 – Arrive at Victoria.

Welcome to Victoria! Upon reaching the terminal and retrieving your luggage, please proceed to the Taxi Ranks located outside the terminal premises. Metered Cabs are conveniently accessible for transportation to downtown Victoria hotels. Additionally, rideshare services like Uber operate at Victoria Airport (YYJ).

Overnight in Victoria

Day 2 - Admissions to Butchart Gardens

Highlights

- Flexible tours at Butchart Gardens: Set your own pace, pick-up time & duration.
- Immerse in serenity: Wander 55 acres of lush beauty, global flowers, tranquil paths.
- Inclusive experience: Admission, commentary, unique mementos, diverse dining.
- Personalized visits: Your schedule, your pace at Butchart Gardens.
- Nature's splendor: 55 acres of flowers, serene paths, scenic bridges.
- All-inclusive: Entry, insightful commentary, unique souvenirs, varied dining.

Embark on a personalized exploration of the enchanting Butchart Gardens at your own pace. Tailor your visit by choosing the pick-up time and duration, affording you the flexibility to immerse yourself in the splendor of this 22-hectare (55-acre) National Historic Site of Canada. Traverse the manicured grounds adorned with blooming flowers sourced globally, navigating tranquil walking paths and picturesque bridges for a serene experience. Complementing your journey, the Seed & Gift Store offers distinctive keepsakes, while various onsite restaurants provide opportunities for refreshment. Delight in the whimsical Rose Carousel featuring 30 meticulously hand-carved and painted animals, appealing to guests of all ages. Your admission to The Butchart Gardens is included, and insightful commentary is provided aboard the bus during the journey to and from the gardens.

Overnight at Victoria

Day 3 – Day Free

Sightseeing Opportunities

- Personalized Day: Choose from castles to skywalks.
- Aerial Wonders: Seaplane tour for panoramic views.
- Family Fun at Miniature World: Immerse in 85 exhibits.
- Whale Watching Extravaganza: Guided tours for unforgettable encounters.
- Malahat Skywalk: A spiral treetop walk with panoramic views and a thrilling slide in BC.

Experience a leisurely day in Victoria with optional tours for a tailored adventure: Take in stunning vistas on a seaplane tour, explore enchanting exhibits at Miniature World, wander through gardens, castles, and breathtaking views, or embark on a Whale Watching Extravaganza with guided tours for the day.

Overnight at Victoria



Day 4 – End of your Victoria Experience Tour.

This morning marks the end of your Victoria experience tour. Hotel check-out time is at 11 AM. After checking out, transfer on own to Airport.

End of your Victoria Experience Tour.

Exclusions

- × Arrival and Departure transfers from Airport or BC Ferry Terminal. Offered as an optional add on. Please check with us for the add-on cost for these services.
- * Breakfast and other meals unless listed under inclusions.
- × Porterage at hotels.
- Bottled Water in hotel rooms.
- Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- Gratuities for driver and tour guide (expected).

Hotels Featured

Destination	Standard	Superior
Victoria, BC	Days Inn by Wyndham Victoria Uptown.	Grand Pacific

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Deposit & Payment Policy

- 61-days or more prior to start date of tour \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

31-days or more prior to start date of tour – refundable less \$100 per person.



- 60-days or less 100% non-refundable.
- No Show 100% non-refundable.
- Unused Services non-refundable.

FAQ

- Is this tour an Escorted Tour with a Tour Director? No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- Are there fixed dates of departure for this tour? No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- Will we be with the same group of people throughout this tour, like in an Escorted Tour? No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- How do we transfer from the Airport/BC Ferry Terminal to our hotel? Once you have collected your luggage, please proceed to the taxi ranks outside the terminal. Metered cabs are available for your transfer to the hotel. Share rides such as UBER also serve Victoria City. We do offer private transfers from Victoria Airport (YYJ) to your hotel as an add on service. Additional charges will apply.
- Will we be picked up from our hotel for the transfer to the Airport/ BC Ferry Terminal? No. You must make your own way to the airport.
- Will someone come to my hotel to pick me up for the tours? No. You must make your own way to the tour starting point. Detailed information relating to joining the tour will be sent to you along with your tour conformation.
- Can we get a transfer from Vancouver to Victoria and back? Yes. We offer both motorcoach and private transfer from downtown and Vancouver International Airport to Victoria and back. Please check with us for rates.
- Size of Coaches for Transfers and Tours What are the sizes of the coaches used for transfers and tours? For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats. We also use 24-seater, 14- and 10-seater vans as well as mini vans for our tours.
- Is it necessary to sign a Waiver to participate in your tours? In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- Are there any specific dress code requirements for participating in the tours? There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.



- Can we expect to see wildlife on these tours? While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- Is it safe to approach or touch wild animals based on their behavior? Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- Do clients need a Credit Card for Hotel Check-Ins? It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties? It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- What is the hotel check-in and check-out times?

Check-in: 4 PM Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

■ What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? — DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.



For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca

















